HUNGRY MOOSE
Market & Deli
is NOW HIRING
I.T. & Network Specialist

Love where you work in vibrant, beautiful
Big Sky!

Become a part of the Moose Crew! This position is responsible for
performing a variety of information technology and infrastructure
tasks, with a focus on software and the applications required for
a Market and Deli. Working with management, this position also
requires excellent interpersonal and organizational skills to
support administrative personnel, department managers, staff,
vendors and customers. Inquire today if you have technical,
analytical and stellar communication skills.

MOOSER PERKS:
• Wage DOE
• 20% Store Discount
• Shift Meal
• Complimentary Yoga at Santosha Wellness Center
• Recreation Benefit/Bonus (Big Sky Resort Ski Pass, Lone
  Mountain Ranch XC Ski Pass, Gym Membership, etc.)
• Subsidized Housing
• Health Insurance
• Matching 401K

Check out our website: hungrymoose.com

See attached description for more information including how to apply.
IT and Network Specialist
Hungry Moose Market & Deli

OVERVIEW:
We are currently looking to grow our team by adding a professional who can handle the IT and network needs of The Hungry Moose Market and Deli. They would be responsible for performing a variety of information technology and infrastructure tasks, with a focus on software and the applications required for a Market and Deli. This position requires technical, analytical and communication skills. Working with management, this position requires excellent interpersonal and organizational skills to support administrative personnel, department managers, staff, vendors and customers.

ROLE & RESPONSIBILITIES:
• Understand the Hungry Moose Market & Deli business, and the most effective way to enhance our customer experience, and improve the productivity of our staff.
• With an understanding of our business model, help to create a consistent customer experience, from the ease of check-out, to the online ordering and delivery of grocery items
• Look for ways to enhance our customer experience, ensuing all interfaces to the customer reinforce our brand proposition, and provide a positive customer experience.
• Update our web-site, and ensure it is consistent with the Hungry Moose brand and provides a simple way for customers to understand the Hungry Moose, and buy online
• Link our web-site to the social media platforms, and work closely with our marketing person who would put in place the advertisements, and update the social media sites
• Develop thorough knowledge of Catapult software
• Utilize software capacities to streamline: department orders, scheduling, time clock, inventory, invoices, gift cards, etc.
• Set up and maintain internal and external networks. Diagnose, resolve, install and configure: computer hardware, software, systems, networks, printers and scanner .. and Troubleshoot network performance issues, create/maintain disaster recovery plan and maintain software updates
• Provide technical support and guidance to end users
• Maintain documentation of all computer network related hardware as well as user and system databases
• Respond in a timely manner to service issues and requests
• Work with our network partners (ie, Evolution Technology) and our POS system partners (ie, Data Northwest) to ensure we are operating efficiently and in support of the positive customer experience
• Test new technology

TECHNICAL SKILL REQUIREMENTS:
• TCP/IP knowledge and troubleshooting abilities
• Networking, routing, remote, VPN and firewall configuration
• Spyware/virus removal and prevention
• Windows Server and Macintosh platforms
• Microsoft Office
QUALIFICATIONS:
- Self starter, ability to operate independently and be self-motivating
- Technical, logical thought process
- Problem-solving skills
- Ability to meet deadlines
- Ability to prioritize and delegate
- Keen eye for detail
- Ability to train and coach IT procedures

EDUCATION & EXPERIENCE:
- 2+ years secondary education in a related field
- 3+ years IT computer skills

PERKS & COMPENSATION:
- Wage DOE
- 20% Store Discount
- Shift Meal
- Complimentary Yoga at Santosha Wellness Center
- Recreation Benefit/Bonus (Big Sky Resort Ski Pass, Lone Mountain Ranch XC Ski Pass, etc.)
- Flexible Schedule
- And more…

TO APPLY: email resume to hr@hungrymoose.com and include a brief cover note discussing your interest and experience.

CONTACT:
Shannon Steele, HR Manager
Hungry Moose Market & Deli
hungrymoose.com
hr@hungrymoose.com
(406)581-8107